



HELLENIC REPUBLIC



Greek European Consumer Centre



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PRESS RELEASE

Travel App: New free application for mobile that helps European consumers when traveling abroad.

There are many difficult situations in which every traveller might have to face during a trip abroad. All this can be dealt with easily, thanks to the new application (Travel app) for mobile created by the network of European Consumer Centers.

The application is the indispensable companion of every traveller within the European Union, including Iceland and Norway, as it **helps consumers to cope with and overcome the difficult situations that may arise during their holidays abroad.** Apart from the trips for holidays, the application is also very useful to business travellers, as well as to those who are studying abroad.

Travel App provides legal information in 25 European languages. Consumers can obtain information about their rights regarding consumer problems such as issues relating to the purchase of defective products, canceled or delayed flights or problems with car rental.

Categories of Travel App: In particular, consumers can visit the following specific update categories from the Travel App: retail markets, car rentals, accommodation, medical care, air and railway transport, travel with buses and ships. There are also some tips regarding internet and using a mobile phone abroad.

Moreover, by using the application, the consumer can find telephone numbers and contact information for emergency situations, as well as the contact details of the European Consumer Centers and embassies.

Where you can find the consumer Travel App: The application is free and operates also without connection to the internet. It is available for mobile devices with operating systems ios, Android and Microsoft Windows.

The consumer can download the application from here:

For [Android \(Google Playstore\)](#)

For [iOS \(Apple app store\)](#)

For [Windows Phone \(Windows Apps+GamesStore\)](#)

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